

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
AUGUST 2022**

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
32604	02/08/21 08/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 557.0 <b>S-to-C</b> 533.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E	Hwy 16 E
33058	04/05/21 08/24/22	<b>Request Schedule Closed</b>	<b>Durations</b> 506.0 <b>S-to-C</b> 477.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch needs cleaning on Clarkdell Rd behind Bear Creek Ct	Brown, Shirley Road Maintenance	Wild, Jenny Bear Creek Ct	Clarkdell Rd District 1
34483	10/08/21 08/16/22	<b>Request Schedule Closed</b>	<b>Durations</b> 312.0 <b>S-to-C</b> 291.0 <b>O-to-C</b>	Culvert Repair Medium Priority  End of driveway, culvert need fixing	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St	Magnavox St District 4
35985	02/16/22 08/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 184.0 <b>S-to-C</b> 160.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Brown, Maxine Compress St	Compress St District 4
36046	02/28/22 08/18/22	<b>Request Schedule Closed</b>	<b>Durations</b> 171.0 <b>S-to-C</b> 148.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St	Pecan St District 4
36366	04/05/22 08/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 136.0 <b>S-to-C</b> 112.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Winston, Melody Spring Creek Rd	Spring Creek Rd District 4
36388	04/06/22 08/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 135.0 <b>S-to-C</b> 111.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert is stopped up, causing water to just stand still	Brown, Shirley Road Maintenance	Laird, Michelle Bridge Park Cir	Bridge Park Cir District 1

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
36401	04/08/22 08/25/22	Request Schedule Closed	139.0 S-to-C 109.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wilson, Doris Pine St	Pine St District 4
Need culvert installed							
36438	04/14/22 08/19/22	Request Schedule Closed	127.0 S-to-C 103.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	David Quail Hollow	Quail Hollow District 1
Culvert stopped up that's going under the road, causing the ditch and his property to flood							
36506	04/19/22 08/18/22	Request Schedule Closed	121.0 S-to-C 98.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd	Traceview Rd District 1
Ditch is retaining water mostly downthe road in the ditch							
36515	04/20/22 08/22/22	Request Schedule Closed	124.0 S-to-C 97.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 217 Trace Harbor Rd	Trace Harbor Rd District 1
requesting ditching of ditch							
36517	04/20/22 08/25/22	Request Schedule Closed	127.0 S-to-C 97.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 216 Summit Dr	Summit Dr District 1
Requesting ditch between the addresses of 214-216 Summit Dr							
36525	04/21/22 08/22/22	Request Schedule Closed	123.0 S-to-C 96.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Lott, Ronnie Clarkdell Road	Clarkdell Rd District 1
Needs ditching at address.							
36535	04/21/22 08/22/22	Request Schedule Closed	123.0 S-to-C 96.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 119 Russum Rd	Russum Rd District 4
Ditches need cleaning / flooding property							

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
36544	04/22/22 08/15/22	Request Schedule Closed	115.0 S-to-C 95.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Kennebrew, MacAuthor 3057 Virillia Rd	Virillia Rd District 4
				Ditch and culvert needs cleaning out			
36568	04/25/22 08/10/22	Request Schedule Closed	107.0 S-to-C 92.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 1693 Swamp Rd	Swamp Rd District 5
				Ditch and culvert needs cleaning causing the road to washing out			
36594	04/27/22 08/10/22	Request Schedule Closed	105.0 S-to-C 90.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 402 Stout Rd	Stout Rd District 3
				Requesting to have ditches cleaned out			
36599	04/27/22 08/05/22	Request Schedule Closed	100.0 S-to-C 90.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd	Strong Rd District 1
				Needs ditching			
36674	05/04/22 08/11/22	Request Schedule Closed	99.0 S-to-C 83.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Calhoun, David John Day Rd	John Day Rd District 5
				Ditch holding water			
36682	05/04/22 08/24/22	Request Schedule Closed	112.0 S-to-C 83.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd	North Old Canton Rd District 1
				Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.			
36707	05/09/22 08/16/22	Request Schedule Closed	99.0 S-to-C 78.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace	Twelve Oaks Trace District 4
				Ditching and cleaning of culvert needed at his address. He has no true ditches			

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
36714	05/09/22 08/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 102.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering Mills, Nancy Coker Rd	Coker Rd District 3
36722	05/10/22 08/17/22	<b>Request Schedule Closed</b>	<b>Durations</b> 99.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering Resident 109 Old Stagecoach Lane	Old Stagecoach Lane
36732	05/11/22 08/17/22	<b>Request Schedule Closed</b>	<b>Durations</b> 98.0 <b>S-to-C</b> 76.0 <b>O-to-C</b>	Drainage On Hold The ditches need cleaning because water coming of road is not draining into culvert but eroding driveway and property	Brown, Shirley Road Maintenance Buckley, Velma 141 Williams Carson Rd	Williams Carson Rd District 5
36783	05/16/22 08/24/22	<b>Request Schedule Closed</b>	<b>Durations</b> 100.0 <b>S-to-C</b> 71.0 <b>O-to-C</b>	Ditching Medium Priority Requesting to have ditch that runs through the neighborhood be cleaned of trees, weeds and debris	Brown, Shirley Engineering Jones, Brenda 129 Stapleton Dr	Stapleton Dr District 1
36787	05/16/22 08/08/22	<b>Request Schedule Closed</b>	<b>Durations</b> 84.0 <b>S-to-C</b> 71.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering Smith 670 Lottville Rd	Lottville Rd District 5
36823	05/20/22 08/17/22	<b>Request Schedule Closed</b>	<b>Durations</b> 89.0 <b>S-to-C</b> 67.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need new culvert installed, old one crushed and rust out	Brown, Shirley Road Maintenance Ivy, Charles Clarkdell Rd	Clarkdell Rd District 1
36929	06/01/22 08/10/22	<b>Request Schedule Closed</b>	<b>Durations</b> 70.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need extension on the end of the culvert to make wiidened	Brown, Shirley Road Maintenance Dorsey, Kahlia Twin Lakes Dr	Twin Lakes Dr District 1

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
36963	06/06/22 08/12/22	<b>Request Schedule Closed</b>	<b>Durations</b> 67.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up	Brown, Shirley Road Maintenance	Christin Coachmans Rd  Coachmans Rd District 2
37018	06/13/22 08/05/22	<b>Request Schedule Closed</b>	<b>Durations</b> 53.0 <b>S-to-C</b> 43.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Arneedra Smith e end of the driveway it's washed down	Brown, Shirley Road Maintenance	Smith, Arneeda Pleasant Gift Road  Pleasant Gift Rd District 5
37028	06/13/22 08/16/22	<b>Request Schedule Closed</b>	<b>Durations</b> 64.0 <b>S-to-C</b> 43.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Has a drop off from the road. Made need an asphalt tie in	Brown, Shirley Road Maintenance	Robinson, John T North Old Canton Rd  North Old Canton Rd District 1
37161	06/22/22 08/12/22	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 34.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need ditching, farmer came through and pull dirt out of ditches	Brown, Shirley Road Maintenance	Mabry 705 & 703 Old Jackson Rd  Old Jackson Rd District 4
37177	06/23/22 08/19/22	<b>Request Schedule Closed</b>	<b>Durations</b> 57.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is smashed in, causing problems going in and out of driveway	Brown, Shirley Road Maintenance	Hawkins, Fred Hill Rd  Hill Rd District 4
37182	06/24/22 08/18/22	<b>Request Schedule Closed</b>	<b>Durations</b> 55.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert going under the road has sinken	Brown, Shirley Road Maintenance	Hamblin, Dorothy Cobville Dr W  Cobville Dr W District 5
37185	06/24/22 08/17/22	<b>Request Schedule Closed</b>	<b>Durations</b> 54.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Pot Holes Medium Priority  Bad pot holes on Oakdale Rd off of Cedar Hill Rd	Brown, Shirley Road Maintenance	Ellard, Irvin Oakdale Rd  Oakdale Rd District 3

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
37213	06/28/22 08/29/22	<b>Request Schedule Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 28.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert and ditch is holding water	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr	Wildwood Dr District 1
37275	07/05/22 08/04/22	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Tractor damage the top of the culvert	Brown, Shirley Road Maintenance	Joe Fox Run Rd	Fox Run Rd District 5
37296	07/07/22 08/08/22	<b>Request Schedule Closed</b>	<b>Durations</b> 32.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Requesting to have a culvert installed at new driveway. Will have it flagged	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd	Twelve Oaks Rd District 5
37309	07/07/22 08/18/22	<b>Request Schedule Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert is stopped up, causing driveway to flood	Brown, Shirley Road Maintenance	Johnston, Ken Cloud Rd	Cloud Rd District 4
37310	07/07/22 08/08/22	<b>Request Schedule Closed</b>	<b>Durations</b> 32.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Name: Julie Hanson	Brown, Shirley Road Maintenance	Hanson, Julie Way Rd	Way Rd District 5
37360	07/13/22 08/15/22	<b>Request Schedule Closed</b>	<b>Durations</b> 33.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Road Condition Medium Priority  Need road repaired	Brown, Shirley Road Maintenance	Caller 102 Beaver Bend	Beaver Bend District 1
37406	07/18/22 08/25/22	<b>Request Schedule Closed</b>	<b>Durations</b> 38.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching	Brown, Shirley Road Maintenance	Caller 306 Renees Way	Renees Way District 1

# Madison County Road Department

Reporting Dates 08/01/22 through 08/31/22

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
37419	07/19/22 08/05/22	<b>Request Schedule Closed</b> <b>Durations</b> 17.0 <b>S-to-C</b> 7.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pott, Michael Brown Rd E	Brown Rd E
Culvert has deep hole in it on this road coming off of Way Rd						
37431	07/20/22 08/09/22	<b>Request Schedule Closed</b> <b>Durations</b> 20.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Monroe Old Jackson Rd	Old Jackson Rd District 4
Need gravel on culvert, huge drop off and hole						
37459	07/25/22 08/10/22	<b>Request Schedule Closed</b> <b>Durations</b> 16.0 <b>S-to-C</b> 1.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Dodds, Sean Goodloe Road	Goodloe Rd District 5
Name: Sean Dodds						

---

**Open Requests:** 45      **110.8 S-to-C Average Duration**  
**89.8 O-to-C Average Duration**

---

**Total Requests:** 45      **110.8 S-to-C Average Duration**  
**89.8 O-to-C Average Duration**